

VERIFICATION OF IDENTITY DOCUMENTS

CATEGORY 1

- CURRENT PASSPORT **AND**
- CURRENT AUSTRALIAN DRIVER'S LICENCE / PROOF OF AGE CARD

CATEGORY 2

- CURRENT PASSPORT **AND**
- A FULL BIRTH CERTIFICATE (NOT EXTRACTS) **AND**
- A MEDICARE, CENTRELINK OR DEPARTMENT VETERAN AFFAIRS CARD
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CATEGORY 3

- AUSTRALIAN DRIVER'S LICENCE OR PROOF OF AGE **AND**
- A FULL BIRTH CERTIFICATE, CITIZEN CERTIFICATE OR DESCENT CERTIFICATE **AND**
- A MEDICARE, CENTRELINK OR DEPARTMENT VETERANS AFFAIRS CARD

FOR INTERSTATE CLIENTS – PLEASE CONTACT OUR OFFICE TO DISCUSS VERIFICATION OPTIONS.

OVERSEAS CLIENTS can attend an Australian Consular Office or an Australian Diplomatic Officer OR if a member of the ADF a Competent Officer (contact our office for more details).

IF A CLIENT DOES NOT HAVE ANY DOCUMENTS PERTAINING TO CATEGORY 1 – 3 PLEASE CONTACT OUR OFFICE.

NOTE: IF YOU HAVE A CHANGE OF NAME OR MARRIAGE CERTIFICATE OR ANY OTHER LEGAL DOCUMENT THAT CHANGES YOUR NAME IN ORDER FOR YOUR IDENTITY TO MATCH – YOU MUST ALSO PRODUCE AT THE SAME TIME.

PLEASE NOTE: COSTS VARY IN RELATION TO THIRD PARTY VOI IDENTIFIERS. IF THE VOI IS PERFORMED BY A THIRD PARTY A FURTHER SA LEGISLATION VERIFICATION CERTIFICATION FEE OF \$25 + GST PER PERSON IS APPLICABLE AND WILL APPEAR IN YOUR STATEMENT. IF YOU WILL BE ATTENDING TO THE VOI IN OUR OFFICE A VOI FEE OF \$60 + GST PER PERSON WILL BE CHARGED AND WILL APPEAR ON YOUR STATEMENT ACCORDINGLY.